



Let's set some ground rules!

SHEPHERD'S LOCH TERMS & CONDITIONS

Payment

50% deposit is payable at the time of booking, with the balance payable seven days before arrival. If a reservation is made less than seven days before arrival 100% will be payable at the time of booking.

Reservations & cancellations

If a cancellation is made more than fourteen days before arrival, a full refund will be given. If a cancellation is made less than fourteen days before arrival, any money paid is non-refundable.

Dogs

We welcome pet dogs at Shepherd's Loch, but we remind guests that the glampsite sits within a working farm. Dogs must be kept on a lead at all times while outside. Bring poo bags, pick up after your dog and dispose of in the bins provided. When inside your accommodation, dogs are not allowed on the furniture.

Our facilities

Water

Shepherd's Loch is a beautiful setting, and we want you to enjoy this special place. However, water can be dangerous for non-swimmers and children, and some parts of the lochs are deep. Please exercise caution and supervise children at all times. The facilities at Shepherd's Loch are there for you to enjoy, but you do so at your own risk entirely.

Fire

Please extinguish fires and barbecues after use and make sure there is no litter left. Grass and trees are very combustible, especially during hot weather, and we want to keep our little paradise beautiful for others to enjoy!

Earth

We try to be as environmentally sustainable as possible in everything that we do – like generating power from the water wheel. Please respect the unique surroundings and the wildlife around, on and in the water.