



TERMS AND CONDITIONS

☎ 07510 105457

📍 Shepherd's Loch Mid Clochforbie, Fisherie, Turriff AB53 5SN

✉ book@shepherdsloch.com

📄 www.shepherdsloch.com

CAMPSITE RULES AND POLICIES:

- Check In: 15:00 / Check Out: 10:00
- If guests will be arriving after 22:00 please contact the site to make arrangements for your safe arrival.
- We have a NO SMOKING policy.
- There is no formal check-in and guests are asked to make their way to their accommodation.
- Children of all ages are welcome.
- Pets are allowed at a charge of GBP 15.00 per stay, a maximum of 2 dogs per hut.
- No stag and hen groups.
- Parking for all guests is available on site and is free of charge.
- Shepherds Loch is on a working farm, please exercise caution and supervise children at all times, especially near water.
- Please extinguish fires and barbecues after use and ensure there is no litter left.

LIABILITY:

- Shepherds Loch is and will not be responsible for any loss or damage to personal property belonging to the person staying on-site, during their stay at Shepherds Loch.
- Shepherds Loch is and will not be responsible for any injuries caused to individuals or pets whilst staying at Shepherds Loch.
- All guests who undertake all/any activities whilst staying at Shepherds Loch will do so entirely at their own risk.

PAYMENT:

- The total amount is payable at the time of booking.

REFUND/CANCELLATION:

- If a booking is canceled less than 7 days before arrival a charge equal to the full booking amount will be made.
- If a booking is canceled between 7 and 14 days before arrival a 50% refund will be issued.
- If a booking is cancelled more than 14 days before arrival a full refund will be issued.
- In the event of a no-show or booking reduction (after arrival date) the full cost of the booking is charged.

PERSONAL DETAILS:

- Shepherds Loch may use your personal details for marketing purposes but will never knowingly sell or supply your personal details to any other third parties.