

Let's set some ground rules!

SHEPHERD'S LOCH TERMS & CONDITIONS



Payment

The total booking amount is payable at the time of booking.

Check In: 15:00 Check Out: 10:00

LATE ARRIVALS - If you are not arriving until after 20:00 please can you let us know in advance - thank you.

Reservations & cancellations

A full refund will be given if a cancellation is made more than fourteen days before arrival. If a cancellation is made between seven and fourteen days before arrival, 50% of the total booking amount is refundable. If a cancellation is made within seven days of your arrival date, the total booking amount is non-refundable.

Dogs

We welcome pet dogs at Shepherd's Loch, but they create additional cleaning, so a £15 charge is payable for dogs per stay. We remind guests that the glampsite sits within a working farm. Dogs must be kept on a lead at all times while outside. Bring poo bags, clean up after your dog and dispose of the bagged waste in the bins provided. While inside your accommodation, dogs are not allowed on the furniture.

Our facilities

Water

Shepherd's Loch is a beautiful setting, and we want you to enjoy this special place. However, water can be dangerous for non-swimmers and children, and some parts of the lochs are deep. Please exercise caution and supervise children at all times. The facilities at Shepherd's Loch are there to enjoy, but you do so at your own risk entirely.

Fire

Please extinguish fires and barbecues after use and ensure there is no litter left. Grass and trees are very combustible, especially during hot weather. We want to keep our little paradise beautiful for others to enjoy!

Earth

We try to be as environmentally sustainable as possible in everything we do - like generating power from the water wheel. Please respect the unique surroundings and wildlife around and in the water.